Homes and Assets

Director

Head of Service

Senior Level

Manager

Non Management Staff

Director of Housing

Head of Governance & Compliance - L3

Support Lifespan (LIFE & DMS)

Service Level Housing Management Plan

Reside to rent-to-buy

Sales & Leasehold Manager PO6

Head of Business Development and Customer Service - L3

Housing Manager PO6

Housing Manager PO6

Housing Strategy Manager PO5

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Housing Officer PO1

Reside Sales and Lettings Officer

Reside Sales and Lettings Officer

Reside Sales and Lettings Officer

Reside Sales and Lettings Officer

Reside Sales and Lettings Officer

Reside Sales and Lettings Officer

Reside Sales and Lettings Officer

Reside Sales and Lettings Officer

Service Charge Manager PO6

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Service Charge & Financial Officer PO3

Service Charge & S20 Consultation Officer PO3

Service Charge & S20 Consultation Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Sales and Leasehold Management Officer PO3

Apprentice Pool

10X apprentices across technical elements of the service to grow our own

Business Information & Improvement Manager PO7

Compliance, Systems & Performance Manager PO5

Senior Business Officer (Fire) PO4

Senior Business Officer (Fire) PO4

Senior Business Information & Performance Officer (Fire) PO4

Senior Business Information & Performance Officer (Fire) PO4

Business Information & Performance Officer (Fire) PO3

Business Information & Performance Officer (Fire) PO3

Business Information & Performance Officer (Fire) PO3

Business Information & Performance Officer (Fire) PO3

Systems Support SO1

Systems Support SO1

Systems Support SO1

Systems Support SO1

Systems Support SO1

Systems Support SO1

Systems Support 1 staff 1.5 FTE SO1

Systems Support 1 staff 1.5 FTE SO1

Specialist Business Co-ordinator SO1

Specialist Business Co-ordinator SO1

Specialist Business Co-ordinator SO1

Specialist Business Co-ordinator SO1

Specialist Business Co-ordinator SO1

Specialist Business Co-ordinator SO1

Specialist Business Co-ordinator SO1

Specialist Business Co-ordinator SO1

Senior Business Information Officer SO2

Senior Business Information Officer SO2

Senior Business Information Officer SO2

Senior Business Information Officer – tbc

Director of Assets

Head of Capital Delivery & Assets - L3

Head of Compliance and Quality Assurance - L3

Commercial Portfolio Manager PO6

Compliance and Service Delivery Manager PO6

Capital Delivery & Assets Manager - Senior Project Manager PO6

Clerk to the Service Lead PO6

Fire & Building Safety Lead PO6

Resident Safety & Compliance Lead PO6

New Build Asset Manager PO6

Building Operations Manager PO6

Assets Portfolio Manager PO6

Senior Project Manager PO5

Senior Project Manager PO5

Senior Project Manager PO5

Compliance Co-Ordinator – Fire Safety Specs

Compliance Officer (F Suitable Agency

Compliance Officer (F Suitable Agency

Quality & Compliance Manager PO6

Quality & Compliance Manager PO6

Resident Safety Team Manager PO4

Project Manager PO4

Project Manager PO4

Project Manager PO4

Chartered Surveyor PO7

Chartered Surveyor PO7

Chartered Surveyor PO7

Chartered Surveyor PO7

Data & planning coordinator PO1

New Build Asset Coordinator PO1

Building & Repair Inspector SO1

Smart Attendant SO1

Building and Disaster Officer (Out of Hours) 0.8 FTE

Occupancy 1 & 0.5 0.5 FTE

1 FTE SO1 funding is being sought for a second member of staff – spring season

Work Planner & Co-ordinator PO3

Work planning Co-ordinator PO3

PMO Analyst SO2

Smart Coordinator PO2

Project Officer PO4

Assistant Project Manager PO2

Assistant Project Manager PO2

Assistant Project Manager PO2

Building Surveyor PO7

Building Surveyor PO7

Electrical Engineer PO7

Quantity Surveyor PO7

Mechanical Engineer PO7

Clerk of Works PO7

Clerk of Works PO7

The Senior Project Managers will office a team in alongside the Homes and Assets – dependent on the work is required. However they will report directly to the Lead.

Compliance Ambassador x15

Compliance Administrator PO1

Housing Coordinator PO4

Contracts & Procurement Officer PO3

Fire & Building Safety Surveyor PO7

Fire & Building Safety Surveyor PO7

Lift Engineer PO7

Quality & Compliance Officer PO3

Electrical Qualified Supervising Officer PO3

Gas – Quality & Compliance Officer PO3

Asbestos – Quality & Compliance Officer PO3

Quality & Compliance Officer PO3

Quality & Compliance Officer PO3

Quality & Compliance Officer PO3

Leasehold Resident Safety Officer PO1

Leasehold Resident Safety Officer PO1

Leasehold Resident Safety Officer PO1

Leasehold Resident Safety Officer PO1

Leasehold Resident Safety Officer PO1

Leasehold Resident Safety Officer PO1

Leasehold Resident Safety Officer PO1

Leasehold Resident Safety Officer PO1